

Accenture and SAP Help Indorama Ventures Accelerate Its Digital Transformation by Enhancing Operational Efficiency

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One of the chemical industry's largest new SAP S/4HANA® implementations integrates all functions in a single system

BANGKOK; Sept. 13, 2020 – Accenture (NYSE: ACN) and [SAP SE](#) (NYSE: SAP) are helping Indorama Ventures Public Company Limited (IVL) design, develop and deploy an enterprise resource planning (ERP) system with SAP S/4HANA as part of the global chemical producer's digital transformation.

The project is planned to help IVL harmonize data and processes from legacy systems, including many inherited through acquisitions the company has made while expanding its footprint across more than 35 countries. By creating a single source of information across its business globally, the new ERP system should help IVL enhance its operations, employee-development capabilities, and customer and supplier experiences.



“With our rapid growth over the past decade, we needed one ERP system across all our platforms, so we chose SAP S/4HANA to bring together different processes across all the parts of our business,” said Deepak Parikh, IVL’s chief strategy officer. “We selected Accenture because it understands how to seamlessly integrate our processes and data into one system, so we can rely on accurate and consistent operating data across all locations and manage our business optimally.”

IVL will use Accenture [myConcerto](#), a fully integrated digital platform that integrates with SAP S/4HANA, to standardize and orchestrate key business functions and will host the solution on Microsoft Azure for easy scalability. Accenture will deploy additional cloud solutions from SAP — including SAP® Customer Experience, SAP SuccessFactors and SAP Concur® solutions — to help IVL improve the management of customer experiences, its human resources capabilities, and time and expense management.

Once implemented, the new system should enable IVL to boost its performance through enhanced insight-driven decision-making capabilities, as well as help IVL integrate new acquisitions more quickly, with a standardized way of developing talent globally and accelerating the adoption of operational best practices.

“IVL’s move to a single company-wide ERP solution is a huge step forward,” said Abhishek Kahol, a managing

director at Accenture who leads the Accenture Microsoft Business Group in Asia Pacific, Africa and the Middle East. “By embracing industry best practices using Accenture [myConcerto](#), SAP S/4HANA and a public cloud-based architecture from Microsoft Azure, IVL will be positioned to scale globally, create cost efficiencies and lay the foundation for future digital capabilities.”

Verena Siow, incoming president and managing director of SAP Southeast Asia, said, “Innovative chemical companies focus on developing differentiating, customer-centric business models and processes to stay ahead of their competition, while striving for safe and highly efficient operations. As IVL consolidates its portfolio and grows in response to market dynamics, it plans to adopt digital technologies to transform into an intelligent enterprise. This can help innovate business models to grow revenue and transform business processes and services to enhance customer and supplier experiences.”

As part of the program, Accenture will also provide IVL with enterprise-wide change management services to enable a successful transition to the new system.

About Indorama Ventures

Indorama Ventures Public Company Limited, listed in Thailand (Bloomberg ticker IVL.TB), is one of the world’s leading petrochemicals producers, with a global manufacturing footprint across Africa, Asia Pacific, Europe and Americas. The company’s portfolio comprises Integrated PET, Integrated Oxides and Derivatives, and Fibers. Indorama Ventures products serve major FMCG and automotive sectors, i.e. beverages, hygiene, personal care, tire and safety segments. Indorama Ventures has approx. 25,000 employees worldwide and consolidated revenue of US\$ 11.4 billion in 2019. The Company is listed in the Dow Jones Emerging Markets and World Sustainability Indices (DJSI).

About Accenture

Accenture is a leading global professional services company, providing a broad range of services in strategy and consulting, interactive, technology and operations, with digital capabilities across all of these services. We combine unmatched experience and specialized capabilities across more than 40 industries — powered by the world’s largest network of Advanced Technology and Intelligent Operations centers. With 513,000 people serving clients in more than 120 countries, Accenture brings continuous innovation to help clients improve their performance and create lasting value across their enterprises. Visit us at www.accenture.com.

About SAP

SAP’s strategy is to help every business run as an intelligent enterprise. As the market leader in enterprise application software, we help companies of all sizes and in all industries run at their best: 77% of the world’s transaction revenue touches an SAP® system. Our machine learning, Internet of Things (IoT), and advanced analytics technologies help turn customers’ businesses into intelligent enterprises. SAP helps give people and organizations deep business insight and fosters collaboration that helps them stay ahead of their competition. We simplify technology for companies so they can consume our software the way they want – without disruption. Our end-to-end suite of applications and services enables business and public customers across 25 industries globally to operate profitably, adapt continuously, and make a difference. With a global network of customers, partners, employees, and thought leaders, SAP helps the world run better and improve people’s lives. For more information, visit www.sap.com.

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