

# Everest Group Recognizes Accenture as a Leader in Platform IT, Salesforce and Duck Creek Services in Insurance

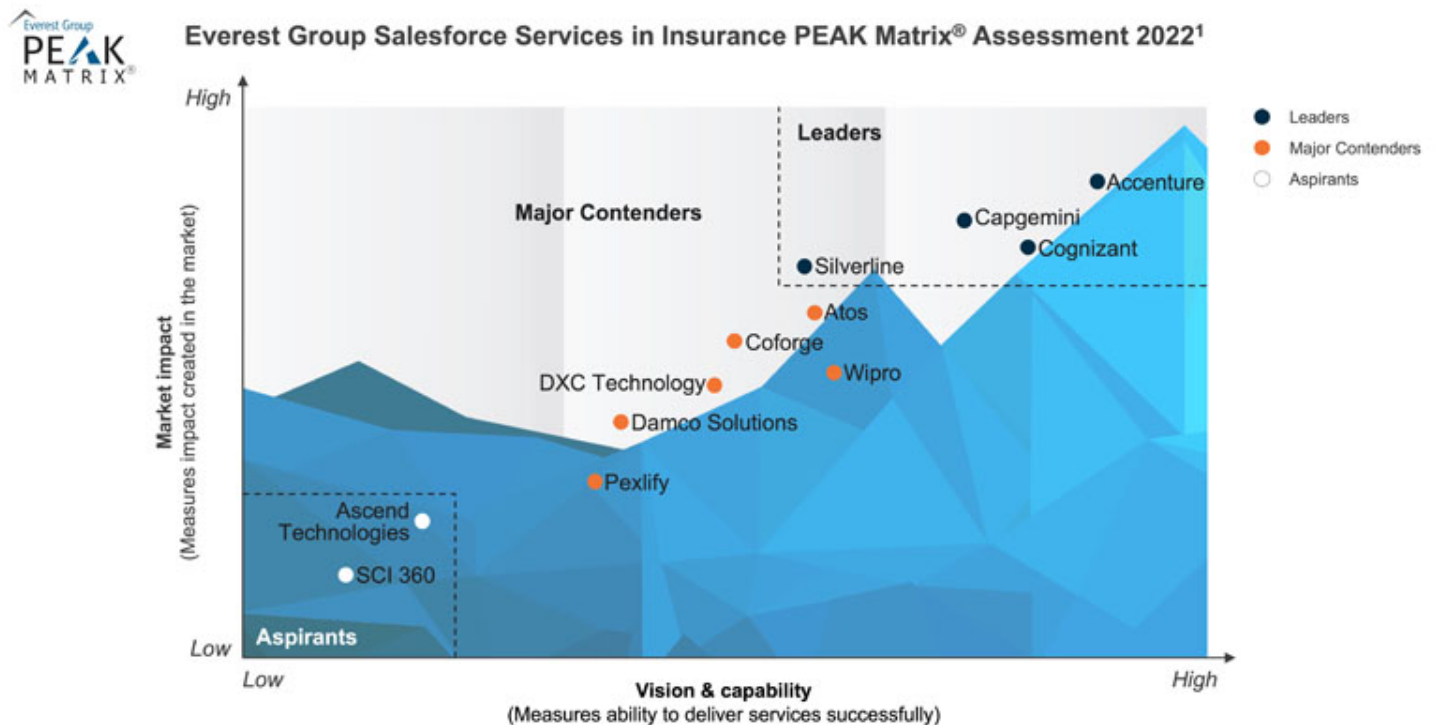
## Everest Group Recognizes Accenture as a Leader in Platform IT, Salesforce and Duck Creek Services in Insurance

NEW YORK; March 7, 2022 – Accenture (NYSE: ACN) has been named a Leader in three new reports by analyst firm Everest Group which assessed providers on platform IT, Salesforce and Duck Creek services in the insurance industry.

Accenture is ranked the highest across both assessment dimensions — Vision & Capability and Market Impact – and positioned as a Leader in two reports: the inaugural Everest Group Salesforce Services in Insurance PEAK Matrix® Assessment 2022 and Everest Group Duck Creek Services in Insurance PEAK Matrix® Assessment 2022 — the latter for the second consecutive time. It was also named a Leader in Everest Group Insurance Platform IT Services PEAK Matrix® Assessment 2022, a new report, measuring highest in Vision & Capability.

Everest Group notes that the insurance industry is heavily burdened with obsolete legacy systems, talent shortages and resistance to change. In addition, it states that consumer needs, habits and expectations, which were gradually evolving pre-COVID-19, have radically shifted during the pandemic, spurred by the demand for compelling online experiences.

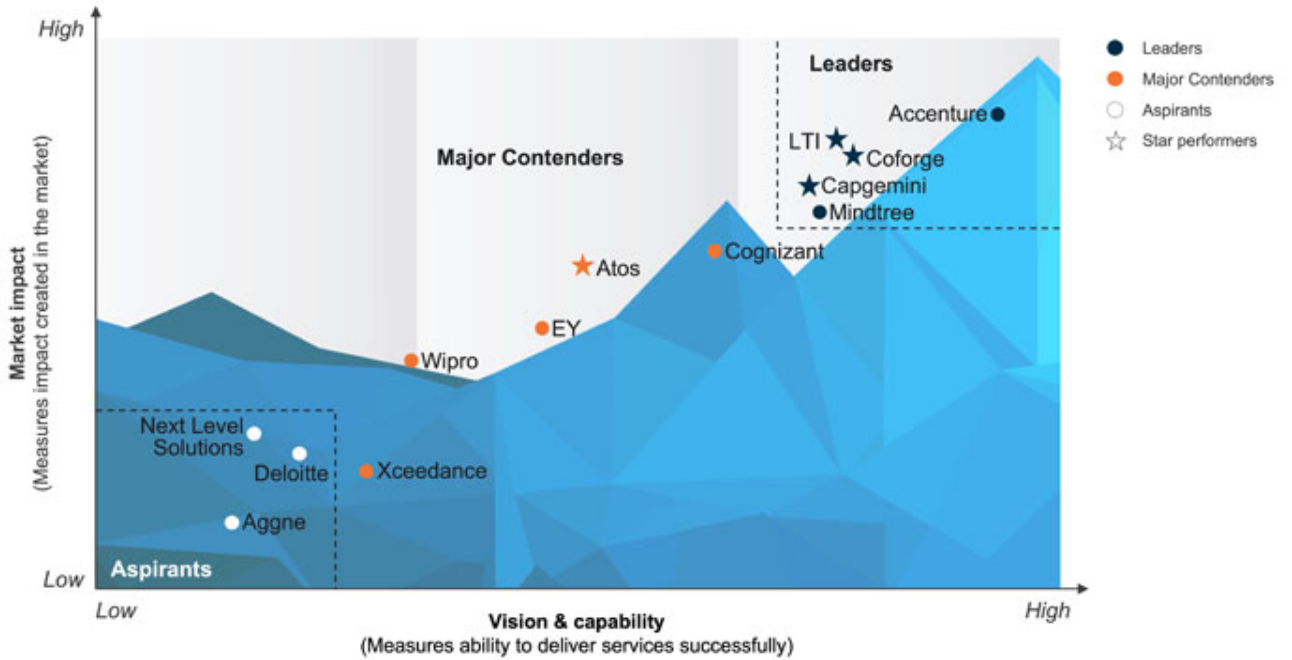
According to Everest Group, Accenture has a well-balanced services portfolio that helps to address insurers' needs across their platform-based modernization journey from strategy to implementation, enhancement, cloud migration and maintenance services. Additionally, the report states that Accenture offers a strong mix of onshore and nearshore resources, which helped ensure business continuity for its clients during the pandemic.



<sup>1</sup> Assessment for Ascend Technologies, DXC Technology, Pexlify, and SCI 360 exclude service provider inputs, and is based on Everest Group's estimates that leverage Everest Group's proprietary Transaction Intelligence Database, ongoing coverage of these service providers, their public disclosures, and interaction with buyers. For these companies, Everest Group's data for assessment may be less complete. Source: Everest Group (2022).

*This assessment has been licensed to Accenture*

### Everest Group Duck Creek Services PEAK Matrix® Assessment 2022<sup>1</sup>



<sup>1</sup> Assessment for Aggne, Deloitte, EY, and Next Level Solutions excludes service provider inputs, and is based on Everest Group's estimates that leverage Everest Group's proprietary Transaction Intelligence Database, ongoing coverage of these service providers, their public disclosures, and interaction with buyers. For these companies, Everest Group's data for assessment may be less complete. The source of all content is Everest Group unless otherwise specified.

Source: Everest Group (2022).

*This assessment has been licensed to Accenture*

### Everest Group Insurance Platforms IT Services PEAK Matrix® Assessment 2022<sup>1</sup>



<sup>1</sup> Assessments for CGI, Equisoft, and Sollers Consulting exclude service provider inputs and are based on Everest Group's proprietary Transaction Intelligence (TI) database, service provider public disclosures, and Everest Group's interactions with insurance buyers. For these companies, Everest Group's data for assessment may be less complete.

Source: Everest Group (2022).

*This assessment has been licensed to Accenture*

“Accenture differentiates itself in platform IT services via top-tier partnerships, including with Salesforce and Duck Creek as well as with a diverse range of third-party platforms, from core platform providers to enterprise workflow platforms and digital experience platforms,” said Aaditya Jain, practice director, Everest Group. “Clients recognized Accenture’s strong resource quality, effective management of large-scale platform implementations and robust change management capabilities.”

Steve Murphy, a senior managing director at Accenture and global technology lead for its insurance industry group, said, “We appreciate this recognition from Everest, especially given their deep knowledge of the insurance industry. The industry specific solutions provided by these platforms can help insurers create new products faster, improve the customer experience with data and analytics and embrace the cloud for increased agility and cost savings. Accenture is committed to bringing our clients best in class insurance industry knowledge, deep technology expertise, and assets and integration accelerators for the platform ecosystem.”

The reports analyzed various service providers on capability-related dimensions and were based on RFI responses, client reference checks and an ongoing analysis of the insurance IT services market.

Everest Group’s Platform IT Services in Insurance PEAK Matrix® Assessment 2022 can be viewed [here](#); Duck Creek Services PEAK Matrix® Assessment 2022 [here](#); and Salesforce Services in Insurance PEAK Matrix® Assessment 2022 [here](#).

Salesforce and others are among the trademarks of salesforce.com, inc.

### **About Accenture**

Accenture is a global professional services company with leading capabilities in digital, cloud and security. Combining unmatched experience and specialized skills across more than 40 industries, we offer Strategy and Consulting, Interactive, Technology and Operations services — all powered by the world’s largest network of Advanced Technology and Intelligent Operations centers. Our 674,000 people deliver on the promise of technology and human ingenuity every day, serving clients in more than 120 countries. We embrace the power of change to create value and shared success for our clients, people, shareholders, partners and communities. Visit us [atcenture.com](http://atcenture.com)

Accenture’s Insurance Practice helps P&C insurers, life carriers and reinsurers to redefine their business and operating models, enhance the digital experience for customers, and position themselves for growth in a digital economy. To learn more, visit: [accenture.com/insurance](http://accenture.com/insurance)

###

### **Contact:**

Victoria Ancell  
Accenture  
+44 7446 27759  
[v.ancell@accenture.com](mailto:v.ancell@accenture.com)

Copyright © 2022 Accenture. All rights reserved. Accenture and its logo are trademarks of Accenture.

This content is provided for general information purposes and is not intended to be used in place of consultation with our professional advisors. This document refers to marks owned by third parties. All such third-party marks are the property of their respective owners. No sponsorship, endorsement or approval of this content by the owners of such marks is intended, expressed or implied.